



LMG Family Practice

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April 1, 2008

To Whom It May Concern:

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APR 07 2008

FCC-MAILROOM

I am writing in response to a letter my company received from CTI/StarVox Communication Inc. dated March 17, 2008 related to section 63.71, Application of CTI/StarVox Communications Inc. The purpose of the letter was to notify us that the telecommunication service provided to my organization was to be discontinued. My organization, LMG Family Practice, is a busy and heavily relied upon family practice that services over 25,000 people in the local community. As part of the service delivered to our patients, we use our phone and telecommunication lines on a daily basis. In addition, we are reliant on this service to maintain an electronic medical records system that is a fundamental part of providing medical care to our patients. It is my understanding from prior FCC Public Notices that the FCC will normally authorize such proposed discontinuances of service unless it is shown that customers would be unable to receive service or that the public convenience and necessity is otherwise affected. In the situation we are presented with, it is clear that the public convenience and necessity is affected given that our delivery of health care is heavily reliant on the use of the telecommunication services provided by CTI/StarVox Communication Inc.

In addition, we have contracted with a new provider, NetCarrier Telecommunications, Inc., after receiving the notification of this proposed discontinuance of service. NetCarrier has informed us that they may not have enough time to transfer services, given the 30 day deadline. Consequently, we will be left with no other reasonable substitute for our existing service. If this service is cut off before the new provider is able to get us up and running, many sick people in our community could go without proper medical care.

We will have our legal counsel contact you. However, in the meantime please address any questions to lnadwodny@comcast.net.

Thank you for your cooperation in this matter.

Sincerely,

Dr Linda Nadwodny

President, LMG Family Practice

Blue Bell Office
 1379 Skippack Pike
 Blue Bell, PA 19422
 Phone 610.272.9400
 Fax 610.272.9427

Lansdale Office
 1019 S. Broad Street
 Lansdale, PA 19446
 Phone 215.361.5090
 Fax 215.412.4296

Highpoint Square Office
 1500 Horizon Drive, Suite 102
 Chalfont, PA 18914
 Phone 215.712.2500
 Fax 215.997.2307



Capital Telecommunications, Inc.

Voice, Data, Internet, Wireless.

March 17, 2008

«Name»
«Address_1», «Address_2»
«City», «State» «Zip»

IMPORTANT NOTIFICATION – UPDATE - Your action is required! You must subscribe to a telephone service provider other than CTI/Starvox prior to the end of the thirty (30) day period from the date above or you will not have access to the services currently available to you through CTI/Starvox.

Dear Valued Customer:

Last month, we notified you that CTI and Starvox Communications ("CTI/Starvox") had entered into an agreement to transfer CTI/Starvox customers to bComm, Inc. ("bComm"). We also noted that we would update you with any development or details regarding the discontinuance of your service by CTI/Starvox. The purpose of this letter is to inform you that the agreement with bComm will not be consummated. Instead, if you haven't already, you will need to find a new service provider for your local or long distance, internet or data communications needs.

Effective thirty (30) days after the date of this letter, or as soon thereafter as the necessary regulatory approvals are obtained, CTI/Starvox will be discontinuing your telecommunications services. This discontinuance affects service in all states in which CTI/Starvox provides telecommunications service. This notice clarifies and supersedes any previous communications on this issue.

CTI/Starvox will cooperate with you through the date of discontinuance concerning the transition of your telephone service to an alternative carrier of your choice and will assist you in transitioning your existing local telephone number(s) where permitted. Please consult your local telephone directory or the incumbent local exchange carrier(s) in your area for a list of other possible providers. Should you need our assistance, please contact us at 800-673-2400. We regret to inform you that certain underlying vendors of critical services have threatened to cease providing service to CTI/Starvox. If any such vendor stops providing service, the effect could be to render us unable to provide service to you for reasons beyond our control even before the thirty (30) day period has expired. Thus, it is vital that you obtain service from a substitute provider immediately.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within fifteen (15) days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the 863.71 Application of CTI/StarVox Communications Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CTI/Starvox appreciates your business, and we regret that we will no longer be providing your telephone services. It has been our pleasure serving you.

CTI/Starvox Communications, Inc.

200 West Market Street • York, PA 17401 • www.capitel.com
phone: 717-848-8800 • toll-free: 800-673-2400 • fax: 717-848-8806

CTI is a wholly owned subsidiary of StarVox Communications, Inc.



1019 S Broad St.
Lansdale, PA 19446

Attn: Rodney McDonald



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